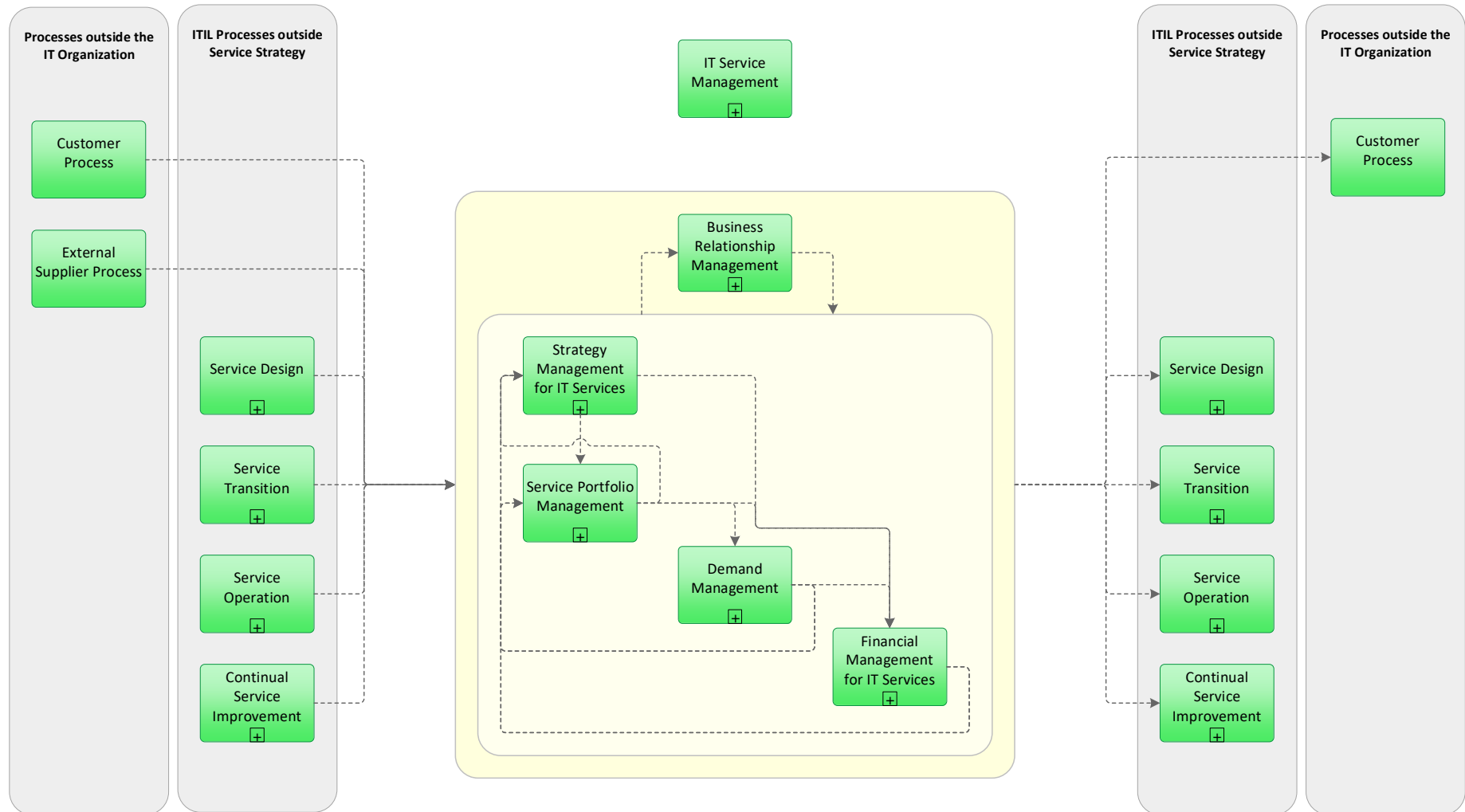


ITIL Service Strategy



The ITIL® Process Map:
 Officially licensed ITIL® process templates as a basis for your ITIL® or ISO 20000 initiative: complete - consistent - fully adaptable to your IT organization's needs. In Microsoft Visio®, ARIS™ and other leading process management platforms.

ITIL® is a registered trade mark of AXELOS Limited.
 ARIS™ is a registered trademark of Software AG. Microsoft® and Visio® are registered trademarks of Microsoft Corp.

Online demo, webinars, videos and information:
 Web: www.it-processmaps.com
 Contact: info@it-processmaps.com
 © IT Process Maps GbR