ITIL® Processes outside Service Transition

- Service Strategy
- Service Design
- Service Transition
- Service Operation
- Continual Service Improvement

Knowledge Management receives inputs from all other Service Management processes - showing all of them on this page would be impracticable.

The ITIL® Process Map:
Officially licensed ITIL® process templates as a basis for your ITIL® or ISO 20000 initiative: complete - consistent – fully adaptable to your IT organization’s needs.

A IT Process Maps GbR

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