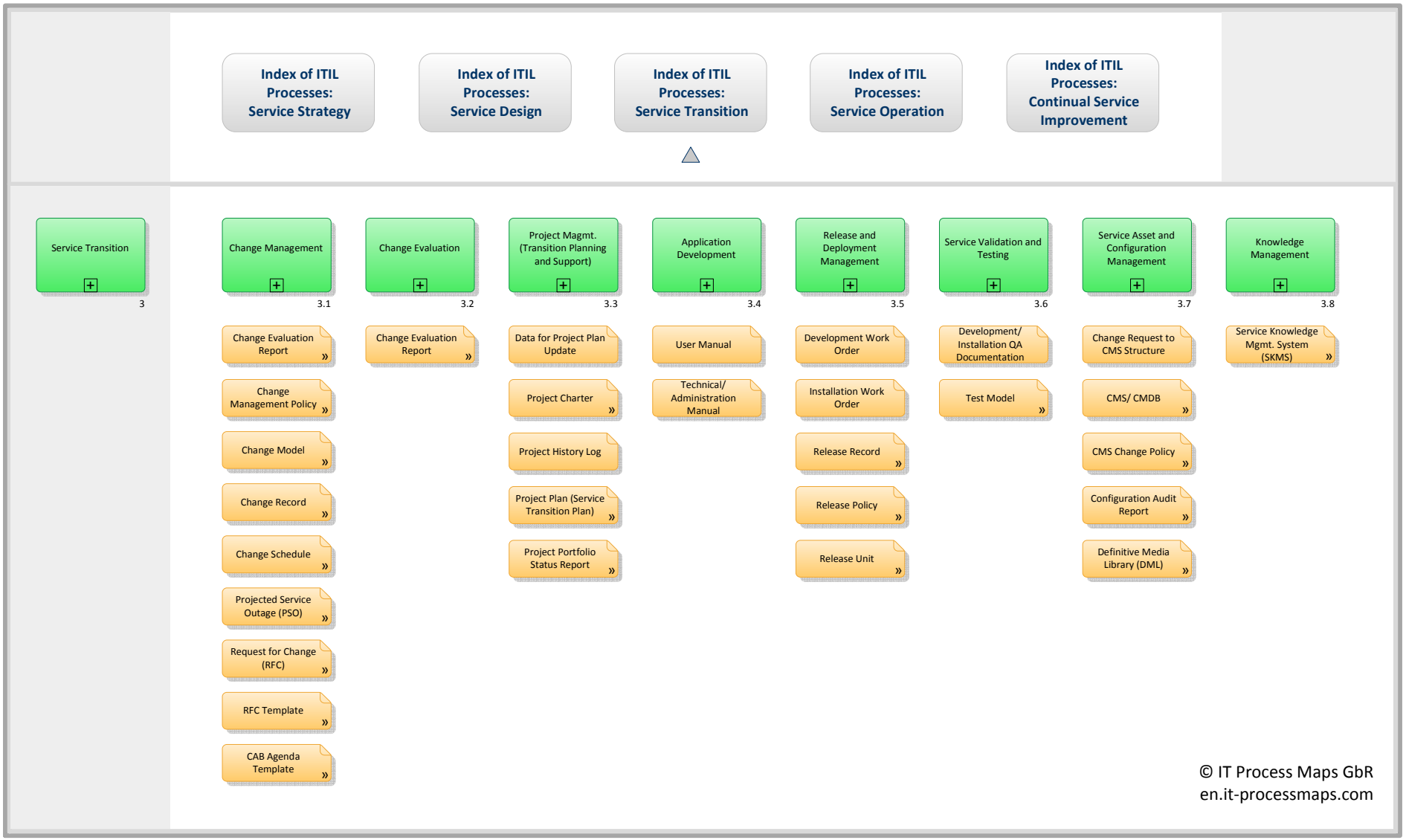Index of ITIL Data Objects – Example